



Community Skin Lesion/Mole Clinic

Provided by GP Primary Choice Ltd (GPPC) & Skin Analytics.

What happens after your appointment?

Thank you for attending your appointment at the Skin Lesion/Mole Clinic. Now that you have had your medical history and photos taken, what happens next?

There are three possible outcomes once your Skin Lesion/Mole(s) have been analysed by DERM (a medical device which uses photographic images to recognise potential skin cancer and common harmless skin conditions), and/or a Consultant Dermatologist:

1. If the lesion/mole is considered high risk (suspected skin cancer), you'll be referred to the Urgent Suspected Skin Cancer Clinic at East Suffolk & North Essex NHS Foundation Trust. You should be seen within two weeks of your referral date. Please note, if an urgent referral is required, you should be contacted within seven working days of your visit to the Skin Lesion/Mole Clinic.
2. If your lesion/mole requires treatment or a non-urgent referral, then your GP will receive your appointment outcome and decide the next step in your care. Your GP practice will then contact you about what will happen next.
3. If your lesion/mole is non-cancerous and does not require treatment, there will be no further action required. A member of the team will aim to contact you within 7 working days of your appointment to inform you of this either by telephone, text, or letter. If you are still concerned, or you would like to discuss your lesion/mole further, please contact your GP practice.

Does an urgent referral mean I have cancer?

No. You could be referred to an urgent suspected skin cancer service for several reasons. DERM (the Artificial Intelligence (AI) medical device), is set up to catch as much skin cancer as possible. As a result, although you are being referred, in most cases subsequent review or investigation will discount skin cancer.

Urgent referrals should be reviewed within a couple of weeks, so there should not be a long wait.

We would like to reassure you that skin cancer is rare, and most lesions are found to be benign and present no problems at all.

Feedback

We would really like to have feedback on your experience of this service and how it has worked for you. We may contact you by letter, text, or phone in the next 4 weeks to ask for feedback. If you do not wish to be contacted, please let a member of the team know at your appointment or contact us on 01255 201577.